

## TERMS & CONDITIONS

Please review the following carefully. Your reservation confirms that you have read, understood and agreed to that is listed in the conditions and limits on responsibility:

### PRICES

Prices are indicated in Canadian dollars per person, based on two adults in sharing accommodations, unless otherwise specified. Prices are subject to change without prior notice.

### RESERVATIONS & DEPOSITS

- \$300 per person is required upon reservation.
- A booking made within 45 days of departure is payable in full at time of booking. Reservations made within 30 days may be subject to a late booking charge.
- Form of Payments: Agency cheques and major credit cards are accepted.

### FINAL PAYMENT

- Full payment required 60 days prior to departure.
- If payment/s has/have not been received by the due date, the reservation will automatically be cancelled and cancellation charges will be applied.

### CHANGES AND CANCELLATION FEES

Organized Tours, Hotel Reservations and Land Arrangement: Once the booking is confirmed by Tai Pan Tours it is non-transferable and is subject to cancellation fees. Any changes to the reservation will be considered as a cancellation. You must advise Tai Pan Tours in writing of any change or cancellation. Cancellation charge is determined according to the date the cancellation notification is received by Tai Pan Tours. The actual day of departure or first service is excluded when calculation applicable fees.

For cancellations:

- a. 45 days or more prior to the first service, the amount of the deposit is non-refundable.
- b. 44 to 31 days prior to the first service, 25% of the total price is non-refundable.
- c. 30 to 22 days prior to the first service, 50% of the total price is non-refundable.
- d. 21 days or less prior to the first service, 100% of the total price is non-refundable.
- e. International air tickets are subject to airlines rules & regulations, please refer to your agent.

- Should a cancellation require changes to the original room occupancy basis; Tai Pan Tours will require that the difference be paid in full within the required payment terms.
- After departure, unused services are non-refundable and non-transferable.
- All travel documents will have to be returned to Tai Pan Tours before any refund can be processed.

### PASSPORT AND VISAS

It is imperative that you travel with proper travel document such as a Canadian passport with at least six months validity and applicable entry visas. All passengers must verify documentation requirements with the proper authorities. Tai Pan Tours does not take responsibility on visa applications.

#### TRAVEL INSURANCE

Tai Pan Tours strongly recommends travelers to purchase adequate tour cancellation, medical and baggage insurance coverage to protect them against cancellation due to illness or loss of baggage.

#### HOTEL AND SERVICES

Tai Pan Tours has prepared descriptions of hotels and services to the best of its knowledge, based on information given by the hotels and suppliers. Tai Pan Tours will not be responsible for any errors, omissions or changes affecting the validity of the information. If, for reasons beyond the control of Tai Pan Tours, the accommodation described in this brochure are not available. Tai Pan Tours reserves the right to relocate their clients to other hotels of a same or superior quality.

#### BAGGAGE

Tai Pan Tours will not be responsible for the loss, theft, damage or delay of baggage and personal belongings. The baggage allowance for Canadian and a non-stop trans-Pacific flight is 2 pieces not exceeding 106 inches. In addition, you are allowed one piece of hand luggage subject to airline regulations. The maximum total weight of baggage permitted on flights to China and the Orient is 44 lbs or 20 kgs. If you are participating in a tour, please note that you are allowed only one piece of hand luggage only. Do not leave your travel documents such as passport, visas, air tickets, hotel vouchers or your valuables in your suitcase.

#### HEALTH

Tai Pan Tours recommends that you consult your physician prior to your trip. Please carry your own minor medication or prescription drugs in sufficient quantity in your carry-on luggage and not in your suitcase.

Any disability requiring special attention should be brought to Tai Pan Tours attention in writing at the time of booking. Traveler needing such assistance must be accompanied by a qualified companion. Tai Pan Tours will make reasonable attempts to accommodate disabled tour participants but will not be responsible for any denial by carriers, hotels, restaurants, or other independent suppliers. We regret that we cannot provide individual assistance to any disabled tour participant for walking, getting on and off transportation vehicles, or other personal needs.

#### LIABILITY

Tai Pan Tours makes arrangement with suppliers who provide your travel services such as airlines, hotel, buses, cruise lines, sightseeing companies, car rental and other activities included in your tour. The travel services are subject to the conditions imposed by these suppliers and their liability may in turn, be limited by their tariffs, conditions of carriage

or international conventions. Tai Pan Tours acts only in the capacity of agent for the clients in obtaining such services and as such, maintains no control over the personnel, equipment operations of goods of the suppliers. Tai Pan Tours will not assume responsibility or any claims, losses, damages costs or expenses arising out of personal injury, accident or death, loss, damage or delay, inconvenience, loss of enjoyment, upset, disappointment, distress or frustration, whether mental or physical resulting from any of the following.

- a. the act of omission or default of any party other than Tai Pan Tours or its employees;
- b. sickness, theft, labour disputes, mechanical breakdown;
- c. quarantine, government action, act of war, weather, acts of God, or any other causes beyond the direct control of Tai Pan Tours; or
- d. your failure to follow instructions including but not limited to airport departure times, baggage-handling, check-in and check-out times of hotels.

All tour itineraries and fares may be affected by accidents or delays caused directly or indirectly by changes of schedules or cancellations of air or ground transportation services. For the smooth and proper operation of the tour, we reserve the right to cancel or change the travel services in the program at our discretion with or without notice if found in the best interests of all concerned. Any extra cost in such cases is the responsibility of the tour participants. In the event that Tai Pan Tours must completely cancel the tour prior to departure, the full refund of all payments will constitute as full and final settlement with tour participant.

No person other than Tai Pan Tours authorized representative may; by a document in writing, vary, add or waive any term or condition in this brochure, including any term or condition set forth in the preceding provisions.

#### CLAIMS

All claims must be made in writing and accompanied by receipts, reports and other documents pertaining to the claim and must be received by Tai Pan Tours for investigation no later than 14 days after your return from your trip.

#### JURISDICTION

Any claim made by or against Tai Pan Tours shall be governed by the laws of the province of Canada in which the particular office of Tai Pan Tours with which you had contracted is located. These terms and conditions shall be interpreted in accordance with the laws of such province and you and Tai Pan Tours agree to attorn to the courts of such province.

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